

From: Jerry Dwyer
Sent: Wednesday, March 11, 2015 4:44 PM
To: shermanconstruction@verizon.net
Subject: Above & Beyond: John & Harry

Jeff,

For the last 3 years we've known the people you provide to us at Young & Franklin and Tactair are first rate Carpenters and have always shown a very strong work ethic. Today, John and Harry went above and beyond. Just before lunch break we experienced a roof storm drain failure in the President's Office at Y&F. Fortunately, Mr. Johnson was out of the office this week. Melted snow run-off water gushed out onto the carpet and into the adjacent office. When I went to the Maintenance Area to gather up support to address the flooded areas John and Harry left their lunches and jumped right in with our internal staff. Between clearing a roof drain to opening up sheetrock walls, using shop vacuums, and to pulling storm drain catch basin covers your guys were there every step of the way. They never hesitated and were an integral part of getting the substantial leak under control. Once we ascertain the leak is fixed we'll once again look to your guys to make the necessary repairs to the office area.

I wanted to let you know how much we appreciate all they do for us and especially today to thank you for providing us with such reliable and dependable people. They really made a difference.

Thank you.
Jerry

Jerald T. Dwyer
Facilities Manager
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